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(81) Designated States (national): AE, AG, AL, AM, AT, AU,
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GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR,
KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN,
MW, MX, MZ, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU,
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ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE,
SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA,
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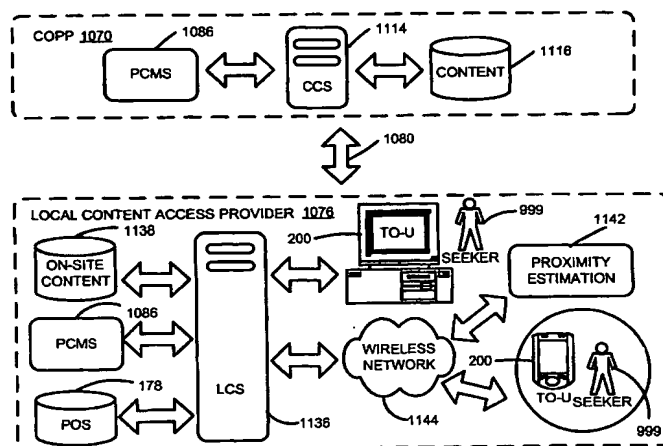
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For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: CONTENT CREATION, DISTRIBUTION, INTERACTION, AND MONITORING SYSTEM



(57) Abstract: A system for managing an end-user's (Seeker 999) request for information and entertainment. This information can be retrieved using a kiosk with a computer, using software over the Internet with a hardwired computer-like device, or using software with a wireless handheld device (TO-Us 200). Applications (1086) include any areas including commercial, industrial, and government where groups of people congregate such as trade shows, retail stores, restaurants, offices, manufacturing plants, and governmental buildings. The system (200) provides both audio and text information and entertainment from a plurality of sources. These sources include information and entertainment from the local environment or 'on-site' information, and from a remote environment. These locations can also retrieve information from the end-user (Seeker 999). This information can be product feedback, customer service opinions, product information requests, or the like.

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INTERNATIONAL SEARCH REPORT

International application No.

PCT/US03/39237

A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : G06F 17/60

US CL : 705/26

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 705/26

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
East

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 5,875,108 A (Hoffberg et al.) 23 February 1999 (23.02.1999), column 26, line 38 through column 47 lines 67.	1-41
A,P	US 2003/0040850 A1 (Najmi et al.) 27 February 2003 (27.02.2003), abstract, pages 2-4.	1-41
A,E	US 2004/0128163 A1 (Goodman et al.) 01 July 2004 (01.07.2004) pages 2 and 3	1-41



Further documents are listed in the continuation of Box C.



See patent family annex.

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"O" document referring to an oral disclosure, use, exhibition or other means	"&" document member of the same patent family	
"P" document published prior to the international filing date but later than the priority date claimed		

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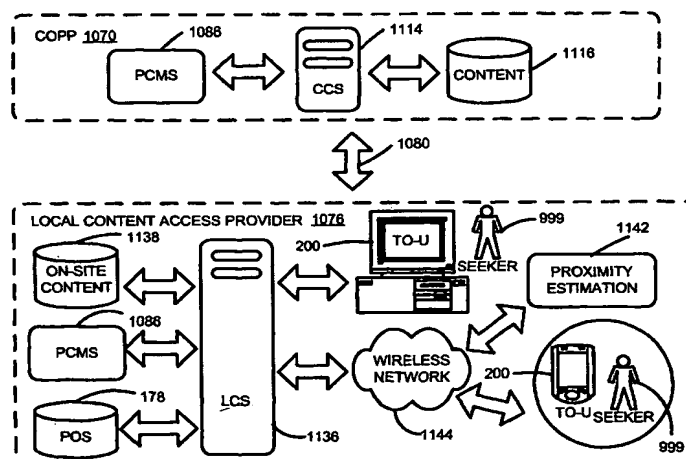
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